

24 September 2026

Dear families,

Re: Arbor Student Portal Launch

Following our recent communication about the launch of the Arbor Parent App, we are now delighted to let you know that the Arbor Student Portal is available for all students to access. Arbor will provide a convenient way for your child to stay informed about their education and school life.

Through the Arbor Student Portal, students will be able to:

- View key information in one place, including attendance, behaviour, progress, upcoming homework and school reports.

Activating Your Child's Account

Students should follow the steps below to activate their Arbor account for the first time:

1. **Go to Arbor**
Open a web browser and go to: <https://login.arbor.sc>
2. **Select 'Forgot your password?'**
Students should use this option to create their password for the first time.
3. **Enter their school email address**
Enter the student's school email address and select '**Reset password**'.
4. **Check their school email**
Students should receive an email from Arbor containing a link to create their password.
5. **Create a password**
Click the link in the email and follow the instructions to create an Arbor password. Students should choose a password they will remember and **must not share it with anyone else**.
6. **Log in to Arbor**
Return to <https://login.arbor.sc> and log in using:
 - **Email:** School email address
 - **Password:** The Arbor password they have just created

Our Phone-Free Environment

As a school, we remain committed to maintaining a phone-free environment during the school day. The introduction of the Arbor Student Portal does not change our expectations regarding student's use of mobile phones in school. Students will not be required to use their mobile phones to access Arbor during the school day. Students can access the Arbor Student Portal from home using a web

browser, allowing them to check important information such as homework, attendance and school reports outside of the school day.

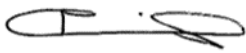
Arbor Payments

We are really pleased to let you know that the payment issues we were experiencing have also now been resolved and are activated on your parent Arbor App. We appreciate your patience and understanding as we worked through this transition.

If you have any questions or require support with setting up Arbor, please contact us at admin@tiverton.bep.ac and a member of our team will be happy to help.

Thank you for your continued support.

Kind regards

A handwritten signature in black ink, appearing to be 'N. Lewis', written in a cursive style.

Miss N Lewis
Headteacher